

PRODUCT OVERVIEW

OpenText Content Server Syndication

Manage and share documents across disparate locations and work confidently from remote offices while relying on consistent content accuracy and availability



Improves user experience at remote locations



Increases global staff productivity with greater collaboration and knowledge sharing



Enhances overall business performance

Sharing digital content between regional operations in a global organization can present challenges. Within most enterprises, content is stored and managed at a head office or primary location. However, regional operations are often geographically remote and separated from the main content repository by long distances, with security barriers and limited connectivity slowing down or blocking connection to a centralized repository.

When users are faced with barriers, such as slow access to the information and applications they need to perform their duties, it becomes enticing to bypass corporate systems and find workarounds, such as storing copies of content on hard drives or other repositories outside of the enterprise. However, placing the content beyond the reach of corporate compliance, security and privacy policies increases risk and eliminates the “one source of truth” teams need to function efficiently. Improper data compliance and the potential for lost data can jeopardize the organization and have a negative impact on productivity. OpenText™ Content Server Syndication eliminates these barriers. Built to scale, Content Server Syndication drastically improves performance when accessing content in remote locations.

Learn more about the range of OpenText Professional Services that leverage decades of best practice experience in content management software to unlock the full value of OpenText™ Content Server Syndication: opentext.com/products-and-solutions/services.

Improves user experience at remote locations

Content Server Syndication offers performance enhancements that increase throughput and velocity. All user operations (e.g., authentication, browse, search, download, upload) are executed locally, reducing the application response time. Content Server Syndication performs, on average, 60 percent faster for browse operations when compared with direct access to the primary site. The solution is easier to deploy, install and configure, with features embedded directly into OpenText™ Content Server.

Increases global staff productivity with greater collaboration and knowledge sharing

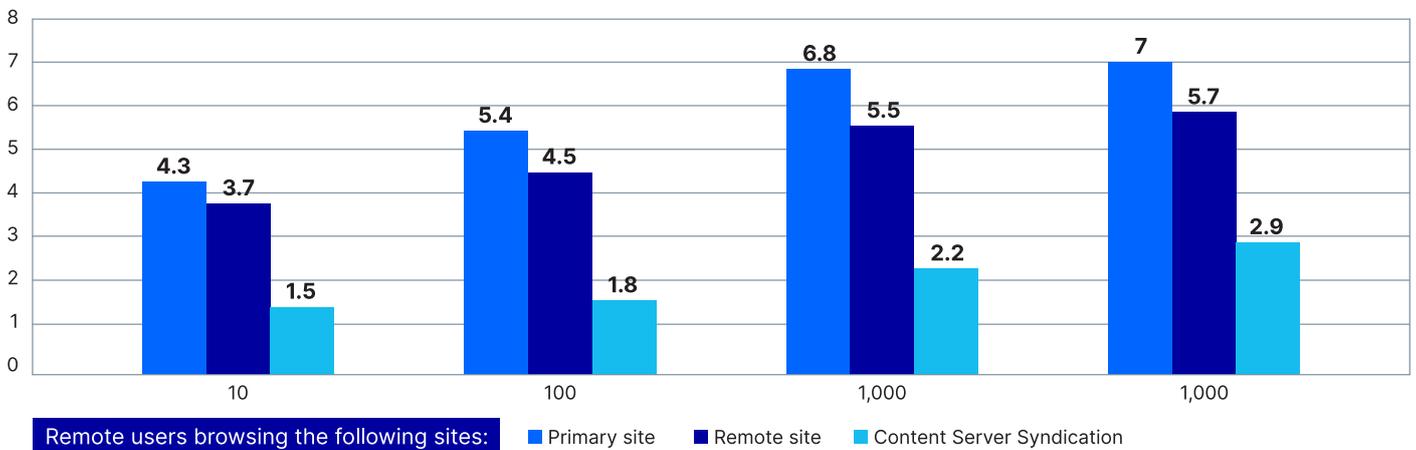
For users working in locations that are geographically and technologically isolated from the main ECM deployment, Content Server Syndication reduces content access and retrieval time from minutes to seconds. Syndicating documents between two or more content servers deployed in remote office locations enables secure, timely access to content. It allows staff to work more effectively, even in scenarios where connectivity is restricted or unreliable.

Enhances overall business performance

Content Server Syndication provides a seamless user experience regardless of location. With users now executing tasks locally, system reliability and overall business performance improves, increasing user adoption and compliance. It also eliminates data loss caused by content stored on hard drives and in file shares and reduces overhead while scaling performance.

While other solutions generally only replicate and cache content, Content Server Syndication provides complete Content Server functionality, with a consistent user experience, regardless of office location.

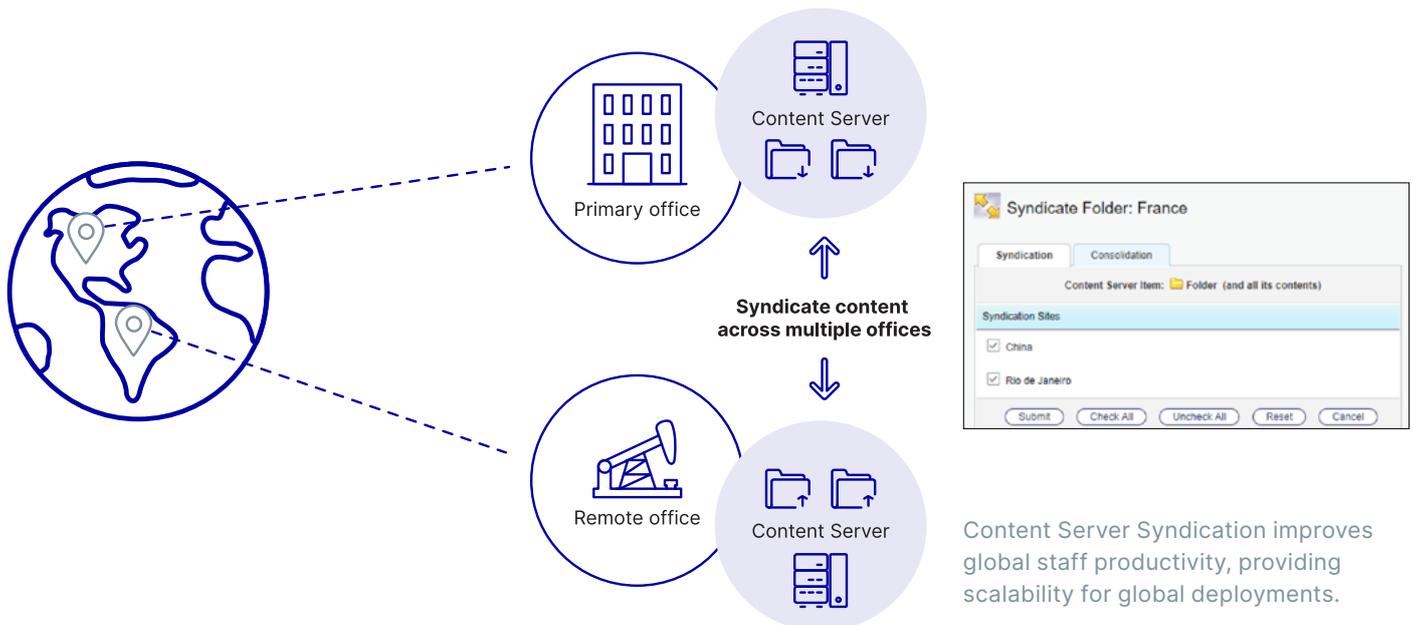
Response time (in seconds) vs. Documents in the folder



The graph illustrates the response time (in seconds) vs. documents in the folder for remote users browsing a primary site, remote site and Content Server Syndication.

Features

Syndicate folders	<ul style="list-style-type: none"> • Metadata and document properties are synchronized, including categories, classifications and more • Users with specific privileges can syndicate content folders to one or more remote sites from a primary site
From a primary site	<ul style="list-style-type: none"> • Documents created in a syndicated folder from a primary site are synchronized to remote sites • Documents deleted from a primary site are also deleted from a remote site
From remote sites	<ul style="list-style-type: none"> • Documents created in a syndicated folder at remote sites are synchronized back to the primary location • Document versioning is respected
Content Server features	<ul style="list-style-type: none"> • The full set of features are available to remote users
Personal content	<ul style="list-style-type: none"> • Users' personal workspaces can be synchronized across locations when necessary



Content Server Syndication provides easy deployment and full Content Server capabilities.

[Learn more](#)

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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